## **A CONVERSATIONAL DATA VISUALISATION PLATFORM** FOR HIERARCHICAL MULTIVARIATE DATA

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### Introduction

Our data visualisation platform integrates both direct manipulation and conversational interaction styles for analysing hierarchical multivariate data. We show a real-life case study for analysing hate speech in online news.





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# **Conversational Data**

Data is collected from comment sections of online news articles. Comments are written either directly under news article, or under other comments creating a hierarchical structure. All comments are annotated with various features (e.g., insult) to detect level of toxicity(LoT), making data multivariate.



# **User Interface**

Our platform includes different visualisation layouts (tree, radial, force, circle packing), visual elements rep- resenting annotated data (dots, glyphs, icons), and complementary charts (histograms, pie). Users can interact with **both** the **chatbot** and the **WIMP** to filter data, change visual mapping, enable/disable glyphs, and visualise statistics.

The chatbot **automatically selects** the layout according to data's hierarchical structure [KPR\*23] and it can perform **high-level queries** that are not possible with the WIMP. Moreover, the chatbot is able to answer **follow-up** questions, provide help related to data or tool with additional visual feedback, display **disambiguation widgets**, and some

direct questions.



## What's next?

Improve the training data, integrate more high level queries, and conduct a user evaluation with linguists to test the effectiveness of our chatbot.

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#### **Our publications**

[KPR\*23]KAVAZ E., PUIG A., RODRÍGUEZ I., CHACÓN R., DE-LA-PAZ D., TORRALBA A., NOFRE M., TAULE M.: Visualisation of hierarchical multivariate data: Categorisation and case study on hate speech. Information Visualization 22, 1 (2023), 31–51.

Constructive

Sarcasm

Mockery

Insul

Aggressive Stereotype

Not toxic Mildly toxic

Select All

Select All

Sarcasm

Mockery

Insult

Intolerance

Toxic

Very toxic

2. [KPR\*21] KAVAZ E., PUIG A., RODRIGUEZ I., TAULE M., NOFRE M.: Data visualization for supporting linguists in the analysis of toxic messages